



CONTACTING CAPSTONE & RESIDENCE LIFE

**WHEN TOO
CONTACT**

CAPSTONE MANAGEMENT

- Questions about your Housing License
- Capstone Housing cancellations
- Questions about housing pricing and payments
- Damage to building/room/furniture
- Housing applications and roommate selection/request
- Lost key fee and lost spare key with fob fees

(410) 704-7484

harristubman@cocm.com

**WHEN TOO
CONTACT**

RESIDENCE LIFE

- If you are having roommate issues
- During the semester room switch requests
- Delivered packages
- Break information including dates, move in/out process, late check out fees, and late stay requests
- Missing/damaged personal property
- Check out a spare key, complete/submit lost key form
- Fees due to excessive spare key check outs

(410) 704-2516

housing@towson.edu